



Gaszette

Helpful Service Reminders, Energy Saving Tips, and Propane Safety Information for Our Valued Customers

Service to Our Community & Industry – A Donahue Tradition

It's hard to believe that another year has come and gone as Donahue Gas moves into our 86th year. I would like to begin by, once again, thanking you, our customers. Without you our 86 years of service to our community would not be possible.

For this year and the next, I will be serving as President of the Indiana Propane Gas Association. I am the 3rd member of our family to serve in this position. My father Jim was president in 1976 and my brother David was president in 2005. Our state association, as well as our national association, has a strong commitment to improving the safety of our industry as well as educating the public on the benefits of propane.

A lot has changed over the years, but our commitment to our customers and community remains the same. Even though we've been in operation for 86 years, we treat each day as if it is our first day in business. We strive to treat each customer as if they are our only customer. Our commitment to our community also remains as strong today as it was back in 1938.

So, once again, thank you for being a Donahue Gas customer, and we look forward to another year with you in our Donahue Gas family.



Sincerely,

Brian

Brian Donahue

Our Website – a Good Information Source!



MAKE A PAYMENT ONLINE

Use our customer portal to conveniently and securely make your fuel payment.



REVIEW PROPANE SAFETY TIPS

Propane is a very safe fuel, but there are a few things to know and steps to take to further ensure your safety.



WATCH OUR COMPANY VIDEO

Learn more about Donahue Gas – our history, services and passion for providing the best experience for our customers.

donahuegas.com

Visit today!



We're here for your propane emergency needs 24 hours a day, every day of the year!

If you're a
"WILL CALL"
customer, read this.



You could win
**100 gallons of
free gas!**

To serve your account more efficiently and cost-effectively, we encourage you to switch to a **"KEEP FULL"** budget.

All "will call" customers who make the switch between June 1 and July 30, 2024 will be entered into a drawing for

**100 gallons
OF FREE PROPANE.**

We will draw 3 winners on August 30.

If you have questions about the benefits of a **Keep Full** budget, call our office today. We'll be glad to talk with you about the benefits of switching.

**KEEP
FULL**

*Save time &
worry less!*



Our Keep Full service ensures you'll always have:

- **A dependable propane supply** — We schedule your deliveries based on your usage needs. That means no more constantly checking your fuel gauge or calling us every time you need propane — we take care of everything!
- **No worries about running out** or the expense of a runout, which can include a leak test fee, a rush delivery fee, and sometimes equipment repair fees, too. We make sure you always have the propane you need.

We highly recommend this worry-free delivery option for all our customers!



Budget Pay Plan

A practical solution!

Are you searching for a practical solution to help with your family's propane payment? Our easy and convenient **Budget Pay Plan** might be the answer! Here's why:

- Your annual propane cost is spread out into **11 monthly payments** and based on your last year's usage, so it's as low and accurate as possible.
- **You receive a cap on the price you pay.** If rates rise during the winter, your price on the day of delivery cannot exceed your cap rate. If prices are lower than your cap, you receive the lower rate!
- **You always know** exactly how much your propane payment will be and when it's due.
- **Easy payment options** are available like credit card auto-pay or online bill-pay.
- **Enrollment is completely free.**

Call us today! *If you start your plan now, you can enjoy the lowest possible payments.*

Pay your bill online!

You can view your account and make a payment 24/7 through our secure ACCOUNT LOGIN at

DonahueGas.com or scan this code



PROPANE – Safe and Earth-friendly

- Because it vaporizes when exposed to air, propane does not harm soil and has negligible effects on the ozone. Similarly, propane poses no hazard to drinking water or marine ecosystems.
- Propane is not mined like battery materials or extracted like oil. It is primarily manufactured from natural gas as a by-product of methane purification.
- Propane only ignites when in the presence of a specific air mixture and an ignition source above 920°F, making it safer than other fuels.
- Renewable propane is produced by converting plant and vegetable oils, waste greases, and animal fat into fuel. It delivers a high-energy conversion so BTU's aren't wasted, and is price competitive.
- Propane prevents deforestation by replacing solid fuels such as wood and coal.
- At the point of combustion, renewable propane is carbon neutral, meaning no new carbon is added to the atmosphere when renewable propane is burned.
- The flexible form factor of propane storage makes it easy to install in virtually any environment without disrupting sensitive habitat.
- A 500-gallon tank can hold enough propane to meet the annual energy needs of an average single-family home, depending on where in the country you live.
- A typical propane tank has a useful lifespan of between 30 and 40 years, is made from 85% recycled steel and is 100% recyclable after service. The brass fittings used in the tank are made from a high percentage of recycled brass and are 100% recyclable.



Earn a **\$100 CREDIT** helping a friend become a new customer!

Are your friends looking for a family-owned propane company that delivers decades of experience, delivery and pricing options, and uncompromised safety?

Refer them to us!

Give us their contact information, however is easiest for you:

Mail: Enclose with your next payment

Phone: Just give us call

Email: Send to info@donahuegas.com

Once your referral receives their first propane fill, you'll receive a **\$100 credit** on your account!

Practicing Propane Safety In Your Home



IF YOU SUSPECT A PROPANE LEAK:

- 1. Extinguish any flames and cigarettes immediately.**
- 2. Don't touch any light switches,** flashlights, appliances, or use any type of phone, including your cell phone. Flames or sparks can trigger an explosion or fire.
- 3. Evacuate your home immediately** and move everyone to a safe, distant location.
- 4. Shut off the propane supply at the tank** if you feel it's safe to do so.
- 5. Call safety professionals.** As soon as you are at a safe location, call Donahue Gas/Dri-gas, 911, or your fire department immediately.
- 6. Stay away** until the leak has been found, repaired, and/or deemed safe by our professionals.

Gas Check Safety

In a continuing effort to improve safety on all our customer installations, we're working toward our goal to perform a gas check on all Donahue Gas systems. This is at **no cost to you** and will be done at a time that is convenient, and when you are home. A gas check is conducted to ensure the safety of our tank and regulators as well as the safety and security of your gas lines.

So, if our service tech calls to schedule a gas check, know it is part of our continual initiative to improve safety for the Donahue Gas Family.



ANDERSON
765-642-4941

MUNCIE
765-282-4433

KOKOMO
765-628-7091



Gaszette

Unmatched Service with a Personal Touch



Family Owned & Operated Since 1938

5170 North State Road 9
Anderson, IN 46012

- Dependable Propane Delivery
- Keep Full Service • Budget Pay Plan
- Complete Propane System Installation
- Underground Propane Tanks
- Gas Checks • 24/7 Emergency Response

ANDERSON: 5170 North State Road 9
765-642-4941 • 800-642-4941

MUNCIE: 2710 South Hoyt Avenue
765-282-4433

KOKOMO: 7983 E 400 N
765-628-7091 • 800-896-1050

www.donahuegas.com

 **“WILL CALL” customers: important information inside!**

Indiana residents: Save with

2 Rebate Options

towards new propane equipment!

If you're in the market for a new propane water heater or furnace, be sure to apply for an **Indiana Propane Gas Association 2024 Propane Appliance Safe Installation Rebate**.

\$400
rebate
propane
water heater

\$400
rebate
propane
furnace

Rebates are available for appliances purchased after March 1, 2024 only. *Qualifying applicants can receive up to \$800!*

We help you every step of the way. We provide the application,

perform the safety-checked installation, and assist with the process to help make getting your rebate(s) as easy as possible.

Funds are limited and dispersed on a first-come first-served basis — so the sooner you apply, the better your chances of getting a rebate.

Don't delay, call us today!

