



SUMMER 2021

Gaszette

Unmatched Service with a Personal Touch

Family Owned & Operated
Since 1938

5170 North State Road 9
Anderson, IN 46012

Dependable Propane Delivery
Keep Full Service • Budget Pay Plan
Complete Propane System Installation
Underground Propane Tanks
Gas Checks • 24/7 Emergency Response

ANDERSON: 5170 North State Road 9
765-642-4941 • 800-642-4941

MUNCIE: 2710 South Hoyt Avenue
765-282-4433

KOKOMO: 7983 E 400 N
765-628-7091 • 800-896-1050

www.donahuegas.com
www.shrocksdri-gas.com

Help a Friend Become a New Customer and We'll Thank You with a \$100 Credit!



Do you enjoy the quality service and extra value you receive as a Donahue Gas/Dri-gas customer?

Help someone you know enjoy the same, and we'll thank you with a \$100 credit on your account.

First, tell your friend the benefits of working with a family-owned propane company that delivers decades of experience, delivery and pricing options, and uncompromised safety. Then, give us their contact information however is easiest for you:

- ✓ **By Mail:** Enclose with your next payment
- ✓ **By Email:** Send to brian@donahuegas.com
- ✓ **By Phone:** Just give us call

Once your referral receives their first propane fill, you'll receive a \$100 credit on your account!

Having difficulty paying your propane bill?

Energy assistance is available.
Call us for details.

Want to pay a bill by credit or debit card?

We can help you with that!
Just give us a call.

Our regular office hours are
Monday - Friday
8 AM - 5 PM



SUMMER 2021

Gaszette

Unmatched Service with a Personal Touch

Helpful Service Reminders, Energy Saving Tips, and Propane Safety Information for Our Valued Customers

It's Time to Celebrate and Make New Memories

Dear Valued Customer,

At Donahue Gas/Dri-gas, we celebrate you as a valued and appreciated customer. We are honored that you've chosen us as your propane supplier; indirectly letting us help you make those new memories. While you enjoy all that summer has to offer, here are a couple of things to help ease your mind:

- **We will always be here for you.** Whether it's extreme weather conditions, or other unforeseen challenges, we will always be here to deliver the fuel you and your family need.
- **Your safety is our first priority.** We stay current with all propane safety procedures and take every necessary precaution to keep your family safe.
- **We continue to offer options in pricing and payment.** You can choose a payment option that best fits your financial situation. See inside for more details, and, as always, give us a call with any questions.

We also remind you that as one of our customers, you're part of our family. If you are experiencing financial challenges and are concerned about paying your propane bill or for your next delivery, please don't hesitate to call. We're here to help in any way we can.

We hope you fill your summer with happy memories, and look forward



to providing you with greater value and continued peace of mind as we all return to 'normal.'

Sincerely,

Brian
Brian Donahue & Family

We're here for your propane emergency needs 24 hours a day, every day of the year!

Giving Back

To Those Who Serve Us All

Service is extremely important to us — service to you — and in regards to "giving back" to others who serve us and others in our community.

One organization we are proud to support is *The Pat McAfee Foundation*. This organization provides college scholarships to children of veterans. It's a great way to support those who have selflessly served our country.



6 Reasons to choose our Budget Pay Plan

1 Lower Payments
Does paying for your propane delivery in full put a strain on regular household budget? Rather than struggle after each fill, choose the Budget Pay Plan, and we'll spread out your annual fuel costs into simple, easy monthly payments.

2 Personalized for You
We base your payments on your own actual propane usage to keep them as low and accurate as possible. We are always happy to work with you to make sure the payments are correct for your account needs.

3 No Surprises!
You always know exactly how much your propane payment will be and when it will be due. For even greater convenience, choose automatic payments by credit or debit card.

4 Price Protection
Our Budget Pay Plan helps you avoid high price spikes with a cap on the amount you can pay for your propane. That means if market rates rise, as they often do in winter, your price can't exceed your cap rate. Plus, if rates fall, we pass on the lower rate to you!

5 Happier Holidays
The winter holiday season can be an expensive time even without large propane bills. Why add to the financial strain when you can distribute your propane costs over the year?

6 Free Enrollment
Unlike other companies that charge extra for the convenience of monthly billing, enrollment in the Budget Pay Plan is free.

Give us a call to enroll or learn how low your payments can be!

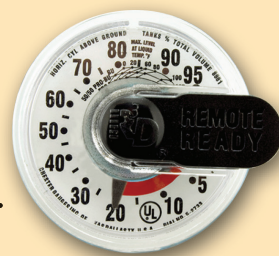
Avoid Running Out of Propane!

When you run out of propane it's more than just a hassle — it can cost hundreds of dollars, too. Here's why:

- **When you run out we are required to perform a mandatory leak test.** There is a fee for this test, and we cannot fill your tank until this has been completed.
- **If we need to make a special trip to deliver your propane you will also have to pay an extra rush delivery fee.** In order to keep our rates as low as possible, we schedule our routes one week in advance so that we can deliver to customers in the same community on the same day. That's why we ask that you allow us 3-5 days to make your propane delivery after you call.

What's the best way to avoid running out of gas?

- **Call us before your gauge reads 20%.** Even if it shows you have 5%, it could be empty.
- **Even better, choose our KEEP FULL service.** With Keep Full we schedule your deliveries so you never have to worry about checking your tank or the expense of a runout. Plus, you always have the fuel you need, with no waiting. To enroll call today!



BBQ Better this Summer with These Grilling Safety Tips

Grilling is hotter than ever. Enjoy this healthy and easy way to cook delicious meals this summer with these grilling and cylinder safety tips:

- **Check your cylinder for leaks.** You can test it by spraying a solution of dish soap and water to see if there are any loose connections. Do not use matches or lighters to check for leaks!
- **Keep cylinders upright at all times.** Storing a cylinder on its side can cause fuel to escape.
- **Grill a safe distance away from your house.** The heat from your grill can cause a lot of damage to your home's siding.
- **Keep the top open** when lighting your grill.
- **Don't let kids play near the grill.** Make it a habit for your children to stay a safe distance away, even when being served.

CYLINDER FILL TIP: After filling or exchanging a cylinder, secure it in an upright position and take it home immediately. Keep your car well ventilated, and don't leave the cylinder in your vehicle — high temperatures inside your car can affect the cylinder.

Indiana residents: Save with 2 Extra Rebate Options towards new propane equipment!

Live in Indiana? There's still time to apply for an **Indiana Propane Gas Foundation 2021 Propane Appliance Safe Installation Rebate**. Rebates include:

\$200 rebate
propane water heater

\$300 rebate
propane furnace

Qualifying applicants can receive up to \$500 per location! Rebates are available for new construction or product replacement.

Plus, we help you every step of the way. We provide the application, perform the safety-checked installation, and assist with the process to help make getting your rebate(s) as easy as possible.

Funds are limited, and they are dispersed on a first-come first-served basis — so the sooner you apply, the better your chances of getting a rebate will be.

Don't delay, call us today!



Save now
with rebates then **keep saving**
with efficient energy usage



Practicing Propane Safety In Your Home

CAN YOU SMELL IT?

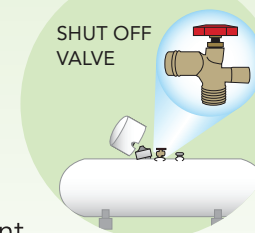
Propane has an odor additive that makes it easier to identify leaks that may occur. In spite of this, some people may have difficulty smelling propane and on rare occasions, propane can lose its odor. So even if you notice a faint odor of gas, take the signal seriously and respond immediately with the safety steps noted at the right.

PILOT LIGHT DIFFICULT TO LIGHT?

This could signify a problem with your appliance or with your propane system. If you have any issues with a pilot light, don't try to fix it yourself — call our experts to handle the job.

IF YOU SUSPECT A PROPANE LEAK:

1. **Extinguish any flames and cigarettes immediately.**
2. **Don't touch any light switches,** flashlights, appliances, or use any type of phone, including your cell phone. Flames or sparks can trigger an explosion or fire.
3. **Evacuate your home immediately** and move everyone to a safe, distant location.
4. **Shut off the propane supply at the tank** if you feel it's safe to do so.
5. **Call safety professionals.** As soon as you are at a safe location, call Donahue Gas/Dri-gas, 911, or your fire department immediately.
6. **Stay away** until the leak has been found, repaired, and/or deemed safe by our professionals.



ANDERSON
765-642-4941

MUNCIE
765-282-4433

KOKOMO
765-628-7091