



GasZette

Helpful Service Reminders, Energy Saving Tips, and Propane Safety Information for Our Valued Customers

85 Years and Counting!

To our family of customers,

We celebrate 85 years this year, but how did we get here?

Donahue Gas, Inc. was established in 1938 when Thomas Donahue was selling "F cylinders", the forerunner of a 20# cylinder, off his front porch. He passed away in 1947 and left the business to his three sons: Tom, who was more commonly referred to as "Ted", Jim, and Pat.

At that time, Ted had recently returned from the Second World War and Jim, who unbeknownst to him, was soon to be drafted for the Korean War. However, they took over the reins of Home Supply Company, which would become the present-day Donahue Gas, in 1947. The company was formed in Madison County in Anderson, Indiana. In the late 1980s, Brian and David took over the management of Donahue Gas, expanding operations with a third plant in Kokomo, IN.

In our 85 years as a small business, focus on community has always been at the forefront of what we do. In fact, service to the community and family are the core values of Donahue Gas. We strive every day to improve the quality of life for all those whom we serve.



Thank you for being a part of our family.

Sincerely,

Brian

Brian Donahue

donahuegas.com

A USEFUL RESOURCE!

1 MAKE A PAYMENT ONLINE
Use our customer portal to conveniently and securely make your fuel payment.

2 REVIEW PROPANE SAFETY TIPS

Propane is a very safe fuel, but there are a few things to know and steps to take to further ensure your safety.

3 WATCH OUR COMPANY VIDEO

Learn more about Donahue Gas – our history, services and passion for providing the best experience for our customers.

Visit today!



"Will Call" customers

LOOK

INSIDE

We're here for your propane emergency needs 24 hours a day, every day of the year!

If you're a
"WILL CALL"
customer, read this.
You could win
**100 gallons of
free gas!**



To serve your account in a more efficient and cost-effective way, we encourage you to switch to a **"KEEP FULL"** budget. All **"will call"** customers who make the switch between June 1 and July 30, 2023 will be entered into a drawing for

100 gallons OF FREE PROPANE.

We will draw 3 winners on August 30.

If you have questions about the benefits of **Keep Full** budget, call our office today. We'll be glad to talk with you about the benefits of switching.



*We highly recommend
all our customers
choose this worry-free
delivery option!*

KEEP FULL *Save time & worry less!*

Our Keep Full service ensures you'll always have:

- **A dependable propane supply** — We schedule your deliveries based on your usage needs. That means no more constantly checking your fuel gauge or calling us every time you need propane — we take care of everything!
- **No worries about running out** or the expense of a runout, which can include a leak test fee, a rush delivery fee, and sometimes equipment repair fees, too. We make sure you always have the propane you need.

Budget Pay Plan

The Payment Solution You've Been Searching For?

Our easy and convenient Budget Pay Plan may be a perfect solution for your family's propane payment. Here's why:

- Annual propane costs are spread out into **11 monthly payments** and based on your last year's usage, so it's as low and accurate as possible.
- **Receive a cap on the price you pay.** If rates rise during the winter, your price on the day of delivery cannot exceed your cap rate. If prices are lower than your cap, receive the lower rate!
- **You always know** exactly how much your propane payment will be and when it will be due.
- **Easy payment options** like credit card auto-pay or online bill-pay.
- **Completely free enrollment**

Call us today! If you start your plan now, you can enjoy the lowest possible payments.

Earn a **\$100 CREDIT** helping a friend become a new customer!

Are your friends looking for a family-owned propane company that delivers decades of experience, delivery and pricing options, and uncompromised safety?

Refer them to us!

Give us their contact information, however is easiest for you:

Mail: Enclose with your next payment

Phone: Just give us call

Email: Send to info@donahuegas.com

Once your referral receives their first propane fill, you'll receive a **\$100 credit** on your account!



WHY PEOPLE CHOOSE PROPANE

Clean Propane is an approved clean fuel listed in the 1990 Clean Air Act. Substituting propane for other fuels such as gasoline and fuel oil is an economical and viable step toward cleaner air. Using propane reduces the greenhouse gas carbon dioxide and air pollutants like carbon monoxide and nitrogen oxide.

Reliable For millions of Americans every day, propane continues to deliver what is most important to customers choosing their energy: reliability. Even during extreme weather and natural disasters, propane reliably heats and powers homes, businesses, and farms independent of the electric grid.

Abundant America produces more than enough propane to meet demand. In fact, the U.S. is propane's leading producer. Propane is an abundant "bridge fuel," making it a clean-burning alternative to gasoline and diesel that can address energy challenges while long-term renewable technologies are developed.

Affordable Despite fluctuating oil prices, domestic propane production is expected to continue to grow rapidly, hopefully keeping propane prices affordable relative to other oil products.

American Propane production keeps quality jobs in our country. As of 2018, over 97,000 workers across the U.S. are employed in propane trade, wholesale, and sales.



Pay your bill online!

You can view your account and make a payment 24/7 through our secure ACCOUNT LOGIN at

DonahueGas.com

or scan this code



BBQ Better this Summer GRILLING SAFETY TIPS

- ✓ **Follow the manufacturer's instructions.** Whether it's assembly, use, cleaning, maintenance, or storage, your grill manufacturer's instructions are the go-to resource for safe grilling.
- ✓ **Position the grill in a safe location.** Keep your grill at least five feet from the house on a level surface that's clear of outdoor furniture, overhead trees, or other potential fire hazards.
- ✓ **Check for leaks.** Use a soapy water solution to check connections for leaks. Expanding bubbles indicate a leak. Do this each time you replace a cylinder.
- ✓ **Follow proper lighting procedures.** Follow the manufacturer's lighting instructions. With all grill models, keep the lid open and don't lean over it when lighting.
- ✓ **Follow proper relighting procedures.** If your flame goes out, turn off the gas and refer to your owner's manual. At a minimum, with all grill models, keep the lid open and wait at least 15 minutes before relighting.
- ✓ **Be present.** Stay close and never leave your grill unattended.

If you suspect a PROPANE LEAK

- 1. Extinguish any flames and cigarettes immediately.**
- 2. Don't touch any light switches,** flashlights, appliances, or use any type of phone, including your cell phone. Flames or sparks can trigger an explosion or fire.
- 3. Evacuate your home immediately** and move everyone to a safe, distant location.
- 4. Shut off the propane supply at the tank** if you feel it's safe to do so.
- 5. Call safety professionals.** As soon as you are at a safe location, call Donahue Gas/Dri-gas, 911, or your fire department immediately.
- 6. Stay away** until the leak has been found, repaired, and/or deemed safe by our professionals.



ANDERSON
765-642-4941

MUNCIE
765-282-4433

KOKOMO
765-628-7091



SUMMER 2023

Gaszette

Unmatched Service with a Personal Touch



Family Owned &
Operated Since 1938

5170 North State Road 9
Anderson, IN 46012

Dependable Propane Delivery
Keep Full Service • Budget Pay Plan
Complete Propane System Installation
Underground Propane Tanks
Gas Checks • 24/7 Emergency Response

ANDERSON: 5170 North State Road 9
765-642-4941 • 800-642-4941

MUNCIE: 2710 South Hoyt Avenue
765-282-4433

KOKOMO: 7983 E 400 N
765-628-7091 • 800-896-1050

www.donahuegas.com

← **“WILL CALL” customers: important information inside!**

INDIANA RESIDENTS:
Save with
2 Rebate Options
towards new propane
equipment!

\$300 rebate
propane water heater

\$300 rebate
propane furnace

If you're in the market for a new propane water heater or furnace, be sure to apply for an **Indiana Propane Gas Association 2023 Propane Appliance Safe Installation Rebate**.

Rebates are available for appliances purchased after March 1, 2023 only. **Qualifying applicants can receive up to \$600!**

We help you every step of the way. We provide the application, perform the safety-checked installation, and assist with the process to help make getting your rebate(s) as easy as possible.

Funds are limited and dispersed on a first-come first-served basis — so the sooner you apply, the better your chances of getting a rebate.

Don't delay, call us today!

