



Gaszette



Helpful Service Reminders, Energy Saving Tips, and Propane Safety Information for Our Valued Customers

Tariff Talk and Propane

As Bob Dylan so aptly stated, "The times they are a-changin'...." There seems to be quite a bit of uncertainty in the world today, but we are here to assure you that our commitment to you, our customers, is unwavering.

First, in regard to tariffs and how they affect propane and your heating needs. Very little, is the answer. The United States is a net "exporter" of propane to the world. That means most, if not close to all, propane in the United States is found right here in the United States. In conjunction with our abundant domestic supply, Donahue Gas continually adds storage tanks to our own operation to assure adequate supply when demand is high. In other words, we've got your back. We've got you covered. We are able to take care of you.

As we begin our 87th year as a family-owned business, we often look back at how much has changed over the years. What hasn't changed, though, are our values and commitment to providing personal and professional service to you. Some of you have been with our family for 20, to 30, to 40, to even over 50 years, and please know that we will never take you for granted. We are so appreciative of your trust in Donahue Gas to take care of your propane needs.

It appears 2025 will bring many changes to our world. We will all adapt as we have over the past 87 years, but rest assured that we will be here when you need us. Please read through our newsletter and if you have any questions, just give us a call. We will be here for you.



Thanks again for being a part of our family.

Sincerely,

Brian

Brian Donahue

Safety Tips for Storing Small Propane Cylinders



Summer grilling season is fast approaching! While you'll always want that back-up cylinder on hand, it's important to remember it can be dangerous if not properly stored. Keep these safety tips in mind when storing your small propane cylinders.

- **Keep propane cylinders outside.**
Never keep them indoors or in an enclosed area, such as a garage, shed or basement.
- **Keep them in a cool place.**
Do not expose cylinders to heat above 120 degrees. That temperature could cause combustion or a leak.
- **Keep propane cylinders away from flames.**
That includes smoking or using spark-producing tools. Any flame could cause combustion.

We're here for your propane emergency needs 24 hours a day, every day of the year!

“WILL CALL” customer?

Don't miss this!

You could win
100 gallons of free gas!

To serve your account more efficiently and cost-effectively, we encourage you to switch to a **“KEEP FULL”** budget.

All “will call” customers who make the switch between June 1 and July 30, 2025 will be entered into a drawing for:

**100 gallons
OF FREE PROPANE.**

We will draw
3 winners on
August 30.

Have questions about the benefits of a **KEEP FULL** budget? Call our office today. We'll be glad to talk with you about the benefits of switching.

Budget Pay Plan

A more affordable option!

Do you ever get a sinking feeling when you see a bill from us in the mailbox? Try the **Budget Pay Plan!** It eliminates high propane bills and gives you:

- **11 monthly payments.** A bill is personalized to your actual fuel usage and annual propane costs..
- **Cap price protection.** If rates rise, you never pay any higher than your cap rate, and if rates drop, you get the lower market rate.
- **Easy payment options.** Credit card auto-pay or online bill-pay.
- **Completely free enrollment.**

Call us today! If you start your plan now, you can enjoy the lowest possible payments.

Propane Safety Inspection

In our continuing effort to improve customer installation safety, we're performing a propane safety inspection on all Donahue Gas systems. This is at **no cost to you**, will be done at a convenient time when you are home. A safety inspection is a thorough examination of your propane system to ensure it's working correctly and safely.

So, if our service tech calls to schedule a gas check, know that it's a part of our commitment to improve safety for the Donahue Gas Family.

KEEP FULL

Save time, worry less!

With our **KEEP FULL** service you benefit with:

- **A dependable propane supply** — you won't have to keep checking your fuel gauge or call every time you need propane — we take care of everything!
- **No worries about running out** or the expense of a runout, which can include a leak test fee, a rush delivery fee, and sometimes equipment repair fees, too.

We highly recommend this worry-free delivery option for all our customers!

“

Brandon did a great job on the new installation. Came as promised & was very professional. Thanks again, great job.

”



Pay your bill online!

You can view your account and make a payment 24/7 through our secure **Account Login** at **DonahueGas.com**

or visit the website by scanning this code



A Note for Our Muncie Customers

Our Muncie location is now a hub for our drivers to refill and refresh, and is no longer open to the public. We apologize for any inconvenience.

If you're looking for a local place to fill up your grill's propane tank (or any small cylinder), be sure to visit our propane dispenser at:

G&G Oil Company

220 E Centennial Ave, Muncie, IN 47303
1 (800) 382-8533

"Summerizing" Your Propane Tank

There are several things customers can do to prepare their propane tanks for the summer months.

Clean up around the tank

Make sure your tank is easily accessible. Clear a path to it and clean up any debris around it. Also, check for nests around the tank, including wasps or other insects, and remove them if found.

Address any needed repairs

Inspect your propane tank. Make sure it's functioning correctly and there aren't any repairs that need to be made.

Fill your tank before winter

Take advantage of typically lower prices during the summer months to fill your propane tank. This can help you lower overall heating costs in the winter.

“

We would recommend Donahue Gas to all friends and family. They were here when they said they would be and did exactly what they said & quoted. Friendly from the office to the installer. Great company to work with.

”

Earn a
\$100 CREDIT
helping a friend
become a
new customer!



Are your friends looking for a family-owned propane company that delivers decades of experience, delivery and pricing options, and uncompromised safety?

Refer them to us!

Give us their contact information, however is easiest for you:

Mail: Enclose with your next payment

Phone: Just give us call

Email: Send to info@donahuegas.com

Once your referral receives their first propane fill, you'll receive a **\$100 credit** on your account!

Propane Safety

If You Suspect a Propane Leak...

- **Check Propane Tank For Leaks.** Apply soapy water to where the propane tank's cylinder valve and regulator outlet connect. Slowly open the cylinder valve. Bubbles will form if there is a leak.
- **Reduce Risk for Fire or Explosion.** Put out any open flames. Do NOT turn on light switches, household appliances, or use your phone. The slightest spark could cause an explosion.
- **Shut Off Main Gas Supply Valve On Tank.** Close the main gas supply valve.
- **Immediately Evacuate Building or Area.** Move everyone to a distant, safe location far away from the gas leak.
- **Call Donahue Gas or 911.** Use a neighbor's phone or go to a distant location to call. DO NOT re-enter the premises.
- **Stay Away until Leak is Stopped.** Do not return until your local fire department has stopped the leak and deemed your home safe to re-enter.
- **Schedule Propane Tank Inspection.** Before using any propane appliances, schedule a propane tank inspection to ensure the leak is stopped and repaired.



ANDERSON
765-642-4941

MUNCIE
765-282-4433



SUMMER 2025

Gaszette

Unmatched Service with a Personal Touch



Family Owned & Operated Since 1938

5170 North State Road 9
Anderson, IN 46012

Dependable Propane Delivery
Keep Full Service • Budget Pay Plan
Complete Propane System Installation
Underground Propane Tanks
Gas Checks • 24/7 Emergency Response

ANDERSON

5170 North State Road 9

765-642-4941

800-642-4941

MUNCIE

220 E. Centennial Avenue

765-282-4433

www.donahuegas.com

← **“WILL CALL” customers: important information inside!**

Indiana residents:
Save with

2 Rebate Options

towards new
propane equipment!

**\$400
rebate**

propane
water heater

**\$400
rebate**

propane
furnace



In the market for a new propane water heater or furnace? Apply for an **Indiana Propane Gas Association 2025 Propane Appliance Safe Installation Rebate**. Rebates are available for appliances purchased after March 1, 2025 only. **Qualifying applicants can receive up to \$800!**

We help you every step of the way. We provide the application,

perform the safety-checked installation, and assist with the process to help make getting your rebate(s) as easy as possible.

Funds are limited and dispersed on a first-come first-served basis — so the sooner you apply, the better your chances of getting a rebate.

Don't delay, call us today!