



GasZette

Helpful Service Reminders, Energy Saving Tips, and Propane Safety Information for Our Valued Customers

Rest Easy – We've Got You Covered

I'm sure there's a lot of confusion about energy prices today. Is the Strait of Hormuz open? Yes, no, maybe? As I write this letter on April 23, 2026, it is closed. Maybe it'll be open by the time you read this, maybe not. The question is, how does this affect propane supply. The short answer is very little.

Propane is produced right here in the United States. We have abundant supply and production keeps increasing every year. Along with the national supply, Donahue Gas has more than doubled its inventory over the last few years. So, when it comes to fulfilling your propane needs, we've got you covered.

Regarding pricing, as the saying goes, "A rising tide raises all ships." As the costs of gasoline, diesel fuel, jet fuel, etc. rise, so can propane prices. But once again, no worries, we've got you covered. With our robust inventory and our Prebuy and Budget programs, you can lock in a stable price for the full the year.

If you have any questions about our Prebuy or Budget programs, just give us a call or email us at info@donahuegas.com.

Also, I'd like to thank you for putting your faith and trust in Donahue Gas for your heating and comfort needs. As we celebrate our 88th year in business, we appreciate having you as a customer. Thank you for supporting our family.

Remember, when it comes to your propane needs you can rest easy because we've got you covered.



Sincerely,

Brian

Brian Donahue and the Donahue Gas family



Supporting Children's Mental Health

Donahue Gas would not have been around for nearly 90 years without understanding the importance of giving back to our community. When we learned about Riley's Mental Health campaign, we knew immediately it was the perfect fundraiser for us to support.

Donahue Gas will donate \$0.01 per gallon of propane delivered from the Riley truck, up to \$5,000, toward the Indiana District of Kiwanis and their work for Riley integrated mental health hubs. These hubs will provide:

- Assessments to help identify children and teens in need of mental health care
- Therapy for the most common conditions
- Medication consultations with Riley psychiatrists
- Virtual group therapy

Learn more or donate!
Scan the QR code.



We're here for your propane emergency needs 24 hours a day, every day of the year!

Wondering if our Budget Pay Plan is right for you?

As our economy continues to hold uncertainty, planning your finances can be a challenge. Our **Budget Pay Plan** is an easy and convenient solution for your family's fuel budget. Here's why:

- **11 monthly payments.** A bill is personalized to your actual fuel usage and annual propane costs.
- **Cap price protection.** If rates rise, you never pay any higher than your cap rate, and if rates drop, you get the lower market rate.
- **Easy payment options.** You can choose either credit card auto-pay or online bill-pay.
- **Completely free enrollment.**

How low can your Budget payment be? Call us today to find out!



Keep Full

Stress-free propane!

*We highly recommend the **Keep Full** delivery option to all our customers.*

With our **KEEP FULL** service you'll enjoy the convenience of:

A DEPENDABLE PROPANE SUPPLY

No more checking your gauge or calling for propane — we've got it covered.

NO-STRESS PROTECTION from runouts and their extra costs, including leak tests, expedited delivery, and possible repairs.

Call us today



Ask
Brandon

Is it OK to store my grill tank in the garage?

No, it is generally not safe to store propane tanks inside an attached garage, house, or basement. Propane tanks must always be stored outdoors in a well-ventilated, shaded, and dry area. Leaks in enclosed spaces can create a dangerous, explosive buildup, and garages often have ignition sources like tools or water heaters.

Why is our propane tank only filled to 80% , not 100%?

That has to do with the 80% fill rule – a preventative safety measure against the fluctuations that happen inside a tank. Propane will expand when heat is added to it. To allow for this expansion, propane containers are filled to only 80% of their capacity.

That means a tank that is 80% full on a mild March day might register as 85% (or higher) at the mid-July cook out. It's the same amount of propane, but it's taking up more space. So the extra space in the tank is a cushion against the pressure that builds up in a tank when it's hot.



Earn a **\$100 CREDIT** helping a friend become a new customer!

Are your friends looking for a family-owned propane company that delivers decades of experience, delivery and pricing options, and uncompromised safety?

Refer them to us!

Give us their contact information, however is easiest for you:

Mail: Enclose with your next payment

Phone: Just give us call

Email: Send to info@donahuegas.com

Once your referral receives their first propane fill, you'll receive a **\$100 credit** on your account!

Fill Your Propane Tank Now to Prepare for Winter



After the winter we just had, we know you don't even want to *think* about the one to come. But, planning ahead does have its benefits!

Beat the rush

The safest way to guard against sudden weather changes is to refill your tank well in advance. Waiting until the first cold snap could leave you stuck in line behind a surge of delivery requests.

Peace of mind

Refilling your tank early lets you rest easy knowing your family will stay warm regardless of the weather. Avoid the risk of being left without heat from an empty tank—filling now prevents urgent last-minute delivery requests.

Your driver will appreciate it

Propane drivers are restricted in daily working hours. Ordering now lets deliveries be spread into more manageable routes before demand spikes.

Play your part

Customer tanks collectively hold more propane than producers' storage caverns. Filling yours before winter boosts overall supply available to customers.

“

*Service great. Pricing competitive!
Location - 10 minutes from home!
Will continue to use Donahue Gas!
Good honest family-owned company!*

”



Pay your bill online!

Life is busy! We can make it a little easier. Visit our website when it's convenient for you. View your account or make a payment 24/7 through our secure **Account Login** at

DonahueGas.com

or visit the website by scanning this code ➡



Propane Safety If You Suspect a Propane Leak...

- **Check Propane Tank For Leaks.** Apply soapy water to where the propane tank's cylinder valve and regulator outlet connect. Slowly open the cylinder valve. Bubbles will form if there is a leak.
- **Reduce Risk for Fire or Explosion.** Put out any open flames. Do NOT turn on light switches, household appliances, or use your phone. The slightest spark could cause an explosion.
- **Shut Off Main Gas Supply Valve On Tank.** Close the main gas supply valve.
- **Immediately Evacuate Building or Area.** Move everyone to a distant, safe location far away from the gas leak.
- **Call Donahue Gas or 911.** Use a neighbor's phone or go to a distant location to call. DO NOT re-enter the premises.
- **Stay Away until Leak is Stopped.** Do not return until your local fire department has stopped the leak and deemed your home safe to re-enter.
- **Schedule Propane Tank Inspection.** Before using any propane appliances, schedule a propane tank inspection to ensure the leak is stopped and repaired.



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MUNCIE
765-282-4433



SUMMER 2026

Gaszette

Unmatched Service with a Personal Touch



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Anderson, IN 46012

Dependable Propane Delivery
Keep Full Service • Budget Pay Plan
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ANDERSON

5170 North State Road 9

765-642-4941

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2710 South Hoyt Avenue

765-282-4433

www.donahuegas.com

Save on new propane equipment!



Are you considering the purchase of a new propane water heater or furnace this year? If so, the IPGA is offering

2 Rebate Options
towards new propane equipment!

\$400 rebate
propane water heater

\$400 rebate
propane furnace

Apply for an **Indiana Propane Gas Association (IPGA) 2026 Propane Appliance Safe Installation Rebate**. Rebates are available for appliances purchased after March 1, 2026 only. *Qualifying applicants can receive up to \$800!*

Funds are limited and awarded first-come, first-served — apply soon for the best chance at a rebate.

CALL US TODAY!

We help you every step of the way. We provide the application, perform the safety-checked installation, and assist with the process to help make getting your rebate(s) as easy as possible.